Event Cancellation Policy

To ensure a seamless and enjoyable experience for all our guests, Shornaa Island Amusement Park requires advanced planning and booking for all private and corporate events. Our cancellation policy is designed to facilitate a smooth process for both our guests and our team.

1. Booking Confirmation and Deposit

* All event bookings must be made a minimum of 14 days in advance.
* A non-refundable deposit is required upon booking to confirm your reservation. This deposit ensures that the space, amenities, and any additional services requested are reserved for your event.
* The balance of the total event fee is due [7 days] prior to the event date (if applicable).

2. Cancellation Policy

* Non-refundable Deposit: The initial deposit paid at the time of booking is non-refundable under any circumstances. This policy is in place to cover administrative and preparatory costs associated with securing your event.
* Full Refund Exclusions: Cancellations or rescheduling requests made within 14 days of the event date are not eligible for a full refund due to the high demand and preparatory work involved.

3. Rescheduling and Date Changes

* Guests may request to reschedule their event at no additional cost if the request is made more than 14 days prior to the original event date.
* If a rescheduling request is made within 14 days of the event, the initial deposit will be applied to the rescheduled date subject to availability, but an additional administrative fee may be required.
* Rescheduling is limited to one occurrence per booking, and the new date must be within [3 months] of the original booking.

4. Extreme Weather or Unforeseen Circumstances

* In cases where Shornaa Island Amusement Park is forced to close or restrict event access due to extreme weather or other unforeseen circumstances beyond our control, we will work with you to reschedule the event at a mutually agreed-upon date. No additional fees will be charged for rescheduling under these conditions.

5. No-Show Policy

* If the client does not show up for the event without prior notice, the full payment amount will be retained, and no rescheduling will be offered.

By confirming your booking with Shornaa Island Amusement Park, you agree to this cancellation policy. We appreciate your understanding and cooperation to help us deliver the best experience for you and all our guests.